

# Fee and Payment Information

Woodland Centers can accept most insurances, including Medicare and all Minnesota Health Care Programs (Medical Assistance, Minnesota Care, etc.)

## Insurance Payment

Most health insurance plans cover mental health services.

Insurance policies vary, so check yours for benefit information. We can help you with that if needed.

To bill your insurance, we'll need your insurance card. Your card will have the information we need:

- the name of the insurance company
- your insurance identification number
- the name of the insured person and birthdate
- your relationship to the insured person if it is not you.

When you come to Woodland Centers and sign a consent to receive services, it authorizes us to submit claims to your insurance company. You have the option of not billing your insurance company, but if you choose that option you will be asked to pay at the time of the service.

## Reduced Fee Option

Woodland Centers has a "sliding fee scale" for most of its services for residents of the following counties: Chippewa, Kandiyohi, Lac qui Parle, Meeker, Renville, and Swift. If you live in one of those counties you may qualify for a reduced fee.

When you come to Woodland Centers to begin services, our staff will discuss with you your eligibility for fee reduction. To qualify for a reduced fee, you must provide verification of your household income and family size. At your first visit, please bring verification, such as an income tax return, W-2, or pay stub.

## Billing Details

You will receive a monthly statement, which will indicate the amount you owe after insurance payments and sliding fee scale reductions have been applied. If you pay at the time of service, you receive a 10 percent discount.

## Questions?

If you have questions, please contact Woodland Centers' Billing Department at 320-231-9159 or toll-free in Minnesota at 1-800-251-0247. Send correspondence to:

Woodland Centers  
Attention: Billing Department  
1125 SE 6th Street  
P.O. Box 787  
Willmar, MN 56201

For more information,  
check out our Website at  
[www.woodlandcenters.com](http://www.woodlandcenters.com)

